



HAZEL'S TRANQUILITY PLACE

Medical Respite • Compassionate Care • Enhanced Care Management

FACT SHEET

Mission Statement

Hazel's Tranquility Place was founded in 2019 by Councilmember K. Patrice Williams and named in honor of her mother, Hazel.

Our mission is to meet clients where they are by providing compassionate, dignified care and support, treating every individual with the same respect and care we would extend to our own family.

Key Personnel



K Patrice Williams J.D.
Founder, CEO



Jessica Robblee, Placement Manager



Yera Cerda, House Manager/
Care Coordinator



Liliana Bahena, Medical Assistant

Team Strength of 8
(Operations & Program Mgmt, Quality Control, Billers & Care Management)

Populations of Focus

- ✓ High Hospital Utilizers
- ✓ Justice Involved
- ✓ Homeless, and those at risk
- ✓ Behavioral Health & Medical Needs
- ✓ SUD Services

Organization Snapshot



Founded:

2019



Referrals Managed by
Solano Impact Care

Facilities



Women's Program
(Cordelia, Fairfield)



Men's Program
(Glen Cove, Vallejo)



3rd Facility - Spring 2026



Credentialed by

Partnership HealthPlan

Medi-Cal

Kaiser Permanente



707-301-4051



care@solanoimpactcare.org



www.solanoimpactcare.org



HOUSE SETUP

- Separate women and men houses
- No bunk beds, no garage and no living room placements
- Most rooms have 2 beds; a few larger master rooms have 3 beds
- Spacious bedrooms
- Typical stays up to 6 months based on need and eligibility



AMENITIES

- Full kitchen and refrigerator access
- **High-speed Wi-Fi**
- Beautiful **gardens and outdoor spaces** at all facilities
- Outdoor smoking section
- **Communal TV** lounge and seating areas
- Shared computer available for resident use
- Grocery store and thrift store trips available for residents



ACCESSIBILITY

- **Women's house:** Entirely ground level — no stairs at all
- **Men's house:** Majority of rooms are upstairs; 1 downstairs bedroom; remainder upstairs. Stairs contain a mid-way landing.
- Both facilities have **walk-in showers with handrails and grab bars next to toilets**
- **Wheelchair limitation:** Men's house currently has carpet that restricts wheelchair use, but flooring is being replaced soon, which will resolve this



STAFFING & MEDICAL SUPPORT

- **Daily on-site staff** at both facilities
- Women's house has a **live-in medical assistant** providing continuous support
- Staff monitor that residents are eating, taking medications, and following care plans
- **Bilingual staff:** both the medical assistant and a care coordinator are Spanish-speaking
- External providers (physical therapists, wound care nurses, etc.) are welcome to visit residents on-site



MEALS

- **Meal service** is available but optional, most residents choose to keep their EBT and manage their own food
- Staff can assist residents in enrolling for EBT if they don't already have it
- Residents have **full kitchen access and dedicated refrigerator space**



ADMISSION REQUIREMENTS

- Must be **alert, oriented and able to engage with an intake specialist**
- Must be **independent with medications** — must be self-administered
- Must be **independent with hygiene** unless arriving with a formally assigned IHSS support person
- **Safe Transitional Living** - Both facilities are clean & sober living. Referrals are screened for appropriateness, including substance use considerations. Clients requiring detox or stabilization may be referred to a higher level of care prior to placement.
- **Oxygen patients** - Must be independently managed using a personal portable unit (due to shared living environment)
- **Required After Care** - Must be established with the appropriate agency (i.e., wound care, physical therapy, home health, and IHSS)



TRANSPORTATION

- **Partnership Health Plan** covers **transportation to medical appointments**
- **Men's program (Vallejo):** SolTrans - nearby bus stop
- **Women's program (Cordelia): Fairfield Fast Connect** — a door-to-door pickup shuttle service for non-medical trips
- For non-covered transport, **Uber/rideshare is an option** residents can use independently



SERVICES AVAILABLE

- **Enhanced Care Management (ECM):** A dedicated care manager helps enroll patients with a primary care physician, connects them to healthcare providers, and coordinates all medical needs. Typically authorized for up to 12 months through Partnership or Kaiser. Available regardless of bed placement
- **Housing Navigation:** Works with each resident individually to identify income, realistic housing options, roommate situations, waitlists, and applications. BrandGOV has established relationships with local landlords and properties familiar with their client population.
- **Housing Sustainability:** Post-placement program that helps residents keep their housing — covers budgeting, tenant rights, landlord mediation, and general responsibility and skills. The community support navigator has personal experience navigating the local housing system and has already had success placing clients.
- **Resource connections:** connection to partner organizations and whole person health and wellness

STEP 1: SUBMIT REFERRAL

Hazel's Tranquility Place is part of the Solano Impact Care network.

You can submit your referral in one of three ways:

www.solanoimpactcare.org *preferred*

care@solanoimpactcare.org

707-301-4051

- Referrals can be submitted through the Solano Impact Care web page
- 48hr turnaround for referrals, call for expedited placement

STEP 2: ADD IMPORTANT NOTES

- Indicate all patient barriers so that we can identify patient needs or if they may benefit from other services provided, even if not appropriate for bed placement

STEP 3: REVIEW & EVALUATION

- Every referral is evaluated for all available services
- Not limited to bed placement (may qualify for other support services)

STEP 4: ASSESSMENT REQUIREMENTS

- Assessment for mobility, ADLs, health & wellness, and independence

STEP 5: INTAKE & COORDINATION

- Referrals are received by Solano Impact Care
 - Eligibility verification
 - Intake Coordinator Meeting
 - Approval or alternative referral recommendations

BE OUR REFERRAL PARTNER:

- SNF Units
- ED Navigators
- SUD Services
- CBO/Non-Profits
- Post-Acute Discharge Managers
- SLE/Transitional Overflow
- Hospital Case Managers
- Discharge Planners
- Parole/Probation
- Social Workers

Reach out through the QR Code or solanoimpactcare.org/contact
Or email us for a Presentation at care@solanoimpactcare.org



